

# Connect Application Hosting



We manage the technology so you don't have to.

Business critical applications are hosted in an environment designed to deliver robust, resilient, secure access 24 hours a day. Civica has many years experience providing hosted solutions to our client base, including government, police and local authority organisations. Our solutions deliver a wide range of cost effective, secure & reliable solutions.



- + **Reduce your organisation's overheads** - eliminate the need for hardware floor space
- + **Free up costly staff resource** to focus on high value projects & innovations
- + **Reduce investment & expenditure in hardware**
- + **Benefit from immediate support & expertise** - giving you peace of mind
- + **Enjoy greater flexibility for growth** - performance & storage capacity can be easily upgraded at any time
- + **Build a sustainable infrastructure** - simplify your network and reduce your carbon footprint

Our specialist, bespoke solutions are designed specifically to provide a lower cost of ownership and **Return On Investment** in either new or existing application environments. Our customers experience excellent levels of support from first class facilities, which help reduce their operational burden.

Our managed hosting service eliminates the need to invest in expensive IT infrastructure and the resource normally required to maintain it, ultimately reducing your costs.

Civica supplies the infrastructure to deliver any application direct to your users. While we concentrate on ensuring the reliability and optimum performance of your systems, **you are free to focus on your core business.**

## Application hosting - how does it work?

Civica hosts your software applications on dedicated servers or in a virtual environment within its data centres.



Our managed hosting facilities are connected with diverse and resilient communications infrastructure which includes fixed line and MPLS core technology.

The service is offered at an **affordable, fixed cost** and provides sophisticated access to applications, running on a scalable platform, without up-front investment.

Civica's Network Operations Centre delivers benefits such as **24 hour service monitoring**. The centre has a **resilient power, telecommunications and Internet infrastructure** and **on-site technical support staff** working to achieve the highest levels of system availability.

Connect Application Hosting is specifically tailored for customers who require centralised applications, thin client solutions or to deliver mission critical applications. In addition we can deliver PCI compliant solutions, thus proving our security credentials.

### Connect Application Hosting is supported by:

- Resilient, high performance Internet connectivity
- 24 hr automated service monitoring
- Full power resilience including stand alone generation facilities
- Full environmental control
- Full on site technical support
- Fire detection and suppression system
- Electronic security entry system & 24 hour surveillance

## Application hosting & the environment

There are a number of ways that technology can help address your **global responsibility** whilst reducing costs & improving service; application hosting is just one of them.



Application hosting, in conjunction with Connect Flexible Workforce, delivers home and remote access to your staff; drastically reducing the need to travel.

Visit [www.civicaconnect.net](http://www.civicaconnect.net) to discover our other greener technology solutions.

## About Civica

Civica Connect is the voice and data infrastructure business unit within the Civica group, providing solutions to deliver business efficiencies to our customers.

**We supply the technology so you don't have to.**

Civica is a market leader in software and services that help organisations to improve service delivery and efficiency, with specialist expertise in local government, social housing, enforcement and education.

Blending consulting, software and managed services, the group supplies more than 1,800 customers in the UK, Australia, Asia Pacific and the USA, including 90% of the UK's local authorities, more than 200 social housing organisations and 50 of the UK's 53 police forces.

For the latest solutions information, visit:

[www.civicaconnect.net](http://www.civicaconnect.net)

For further information or to book a meeting/demonstration, telephone **0845 345 4282** or email

[sales@civicaconnect.net](mailto:sales@civicaconnect.net)

Civica has offices throughout the UK.